



WLC Facilities Services Pte Ltd  
 45 Ubi Road 1 #05-01 Singapore 408696 |  
 Co Reg No: 201524496H |  
 GST Reg No: 201524488H

## Tax Invoice

Account No.: M320411-2  
 KOK TONG CONSTRUCTION PTE LTD  
 27 PANDAN CRESCENT  
 SG 128476

Invoice No : MD20040146  
 Invoice Date : 22/04/2020  
 Payment Due : 10/05/2020  
 Payment mode : CHQ  
 Deposit : \$100

SUMMARY OF CHARGES for 20 Mar 2020 to 20 Apr 2020	Amount (SGD)
Balance B/F from Previous Bill	\$ 36.32
Receipt during month - Thank you	\$ -
Outstanding Balance	\$ 36.32
Total Current Charges due on 10/05/2020	\$ 35.32
<b>Total Amount Payable</b>	<b>\$ 71.64</b>

Payment received on or after 20 Apr 2020 may not be included in this bill

Accommodation site: Lian Beng-Centurion (Dormitory) Pte Ltd

Current Month Charges	Meter Serial No.	Block & Unit No	Prev Meter Reading	Curr Meter Reading	Total Usage	Rate (SGD)	Total (SGD)
<b>Electricity Services</b>	LA4709578	Blk 32, #04-11	1,522	1,663	45 kWh	0.2424	\$ 10.91
For period: 20/03/2020 - 20/04/2020 (Actual reading taken on 20/04/2020)					96 kWh	0.2302	\$ 22.10
<b>Total Charges</b>							\$ 33.01
<b>Goods and Service Tax</b>						7%	\$ 2.31
<b>Total Current Charges Inclusive of GST</b>							<b>\$ 35.32</b>

This is a computer generated invoice. No signature is required.

For payment via GIRO - Deduction will be made from your bank account on 4th of each month. If the deduction date falls on non-working day, the deduction will be made on the next working day.  
 For any enquiries, pls call (65) Fax

✂  
 For cheque payment:  
 Crossed cheque is to be made payable to 'WLC Facilities Services Pte Ltd'.  
 Please detach and mail this portion with your cheque to WLC Facilities Services Pte Ltd c/o .  
 (No receipt will be issued. Please do not send post-dated cheque.)

Payment Due on <b>10 May 2020</b>	Invoice No <b>MD20040146</b>	Cheque No	Bank / Branch
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Account No.: M320411-2

**Total Amount Payable**

<b>\$71.64</b>
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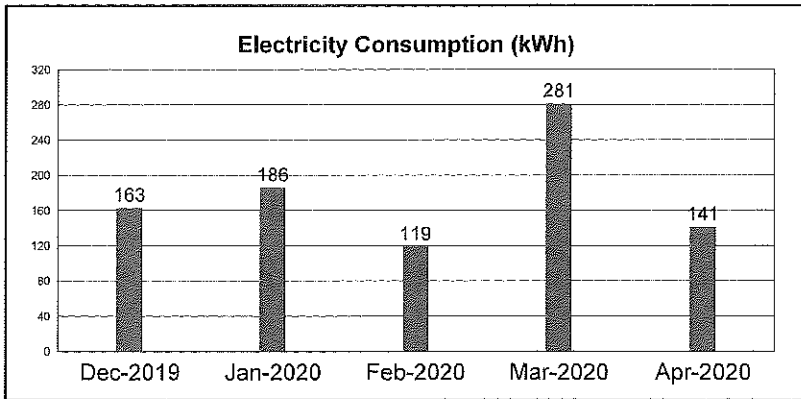
With effect from 01/04/2020, electricity tariff is \$0.2302 cents/kWh.

Please make full payment by the due date to avoid the 1% Late Payment Charge.

This bill serves as a tax invoice for the collection of electricity charges for WLC Facilities Services Pte Ltd.

The amount for GST shown on the bill is calculated based on the sum of the GST charged for each individual item.

**Bar Graph for Past Consumption**



*\*Consumption based on estimated reading*



WLC Facilities Services Pte Ltd  
45 Ubi Road 1 #05-01 Singapore 408696 |  
Co Reg No: 201524486H |  
GST Reg No: 201524486H

## Tax Invoice

Account No.: M340427-1  
KOK TONG CONSTRUCTION PTE LTD  
27 PANDAN CRESCENT  
SG 128476

Invoice No : MD20040147  
Invoice Date : 22/04/2020  
Payment Due : 10/05/2020  
Payment mode : CHQ  
Deposit : \$100

SUMMARY OF CHARGES for 20 Mar 2020 to 20 Apr 2020	Amount (SGD)
Balance B/F from Previous Bill	\$ 48.25
Receipt during month - Thank you	\$ -
Outstanding Balance	\$ 48.25
Total Current Charges due on 10/05/2020	\$ 40.98
<b>Total Amount Payable</b>	<b>\$ 89.23</b>

Payment received on or after 20 Apr 2020 may not be included in this bill

Accommodation site: Lian Beng-Centurion (Dormitory) Pte Ltd

Current Month Charges	Meter Serial No.	Block & Unit No	Prev Meter Reading	Curr Meter Reading	Total Usage	Rate (SGD)	Total (SGD)
<b>Electricity Services</b>	LA4709554	Blk 34, #04-27	2,317	2,481	45 kWh	0.2424	\$ 10.91
For period: 20/03/2020 - 20/04/2020 (Actual reading taken on 20/04/2020)					119 kWh	0.2302	\$ 27.39
<b>Total Charges</b>							\$ 38.30
<b>Goods and Service Tax</b>						7%	\$ 2.68
<b>Total Current Charges Inclusive of GST</b>							<b>\$ 40.98</b>

This is a computer generated invoice. No signature is required.

For payment via GIRO - Deduction will be made from your bank account on 4th of each month. If the deduction date falls on non-working day, the deduction will be made on the next working day.  
For any enquiries, pls call (65) Fax



For cheque payment:  
Crossed cheque is to be made payable to 'WLC Facilities Services Pte Ltd'.  
Please detach and mail this portion with your cheque to WLC Facilities Services Pte Ltd c/o.  
(No receipt will be issued. Please do not send post-dated cheque.)

Account No.: M340427-1

Payment Due on	Invoice No	Cheque No	Bank / Branch
10 May 2020	MD20040147		

**Total Amount Payable**

**\$89.23**

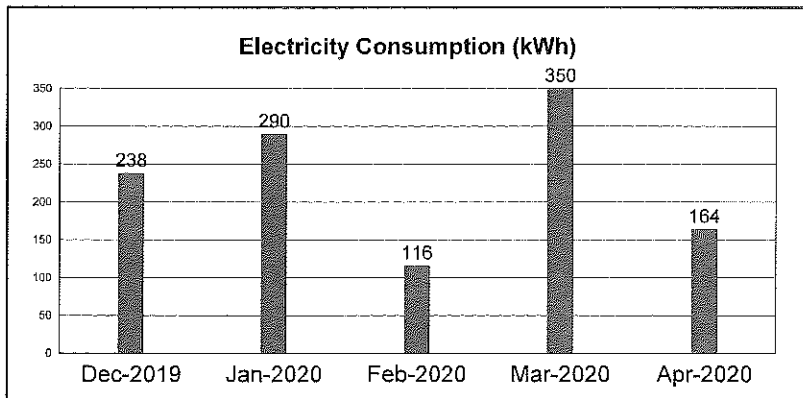
With effect from 01/04/2020, electricity tariff is \$0.2302 cents/kWh.

Please make full payment by the due date to avoid the 1% Late Payment Charge.

This bill serves as a tax invoice for the collection of electricity charges for WLC Facilities Services Pte Ltd.

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**Bar Graph for Past Consumption**



*\*Consumption based on estimated reading*



WLC Facilities Services Pte Ltd  
45 Ubi Road 1 #05-01 Singapore 408696 |  
Co Reg No: 201524496H |  
GST Reg No: 201524486H

## Tax Invoice

Account No.: M341020-2  
KOK TONG CONSTRUCTION PTE LTD  
27 PANDAN CRESCENT  
SG 128476

Invoice No : MD20040148  
Invoice Date : 22/04/2020  
Payment Due : 10/05/2020  
Payment mode : CHQ  
Deposit : \$100

SUMMARY OF CHARGES for 20 Mar 2020 to 20 Apr 2020	Amount (SGD)
Balance B/F from Previous Bill	\$ 54.21
Receipt during month - Thank you	\$ -
Outstanding Balance	\$ 54.21
Total Current Charges due on 10/05/2020	\$ 62.54
<b>Total Amount Payable</b>	<b>\$ 116.75</b>

Payment received on or after 20 Apr 2020 may not be included in this bill

Accommodation site: Lian Beng-Centurion (Dormitory) Pte Ltd

Current Month Charges	Meter Serial No.	Block & Unit No	Prev Meter Reading	Curr Meter Reading	Total Usage	Rate (SGD)	Total (SGD)
<b>Electricity Services</b>	LA4709614	Blk 34, #10-20	1,965	2,214	93 kWh	0.2424	\$ 22.54
For period: 20/03/2020 - 20/04/2020 (Actual reading taken on 20/04/2020)					156 kWh	0.2302	\$ 35.91
<b>Total Charges</b>							\$ 58.45
<b>Goods and Service Tax</b>						7%	\$ 4.09
<b>Total Current Charges Inclusive of GST</b>							<b>\$ 62.54</b>

This is a computer generated invoice. No signature is required.

For payment via GIRO - Deduction will be made from your bank account on 4th of each month. If the deduction date falls on non-working day, the deduction will be made on the next working day.  
For any enquiries, pls call (65) Fax

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(No receipt will be issued. Please do not send post-dated cheque.)

Payment Due on 10 May 2020	Invoice No MD20040148	Cheque No	Bank / Branch
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Account No.: M341020-2

**Total Amount Payable**

**\$116.75**

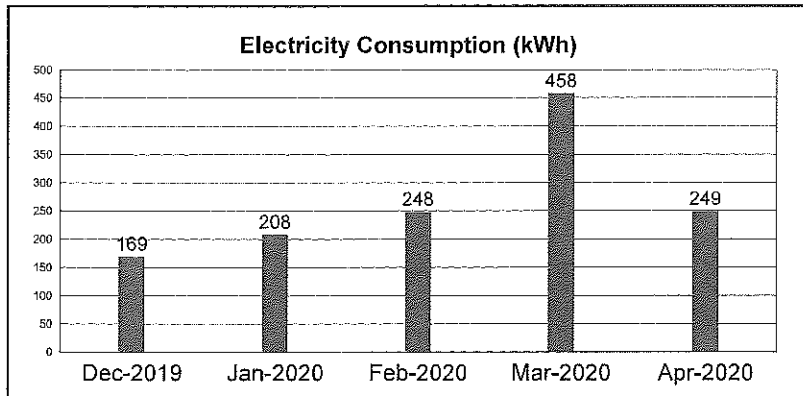
With effect from 01/04/2020, electricity tariff is \$0.2302 cents/kWh.

Please make full payment by the due date to avoid the 1% Late Payment Charge.

This bill serves as a tax invoice for the collection of electricity charges for WLC Facilities Services Pte Ltd.

The amount for GST shown on the bill is calculated based on the sum of the GST charged for each individual item.

**Bar Graph for Past Consumption**



*\*Consumption based on estimated reading*



April 2020 Bill  
Account No. 8925070396

KTC CIVIL ENGINEERING & CONSTRUCTION PTE LTD  
27 PANDAN CRES  
SINGAPORE 128476

Total Amount Payable: **\$24.58**

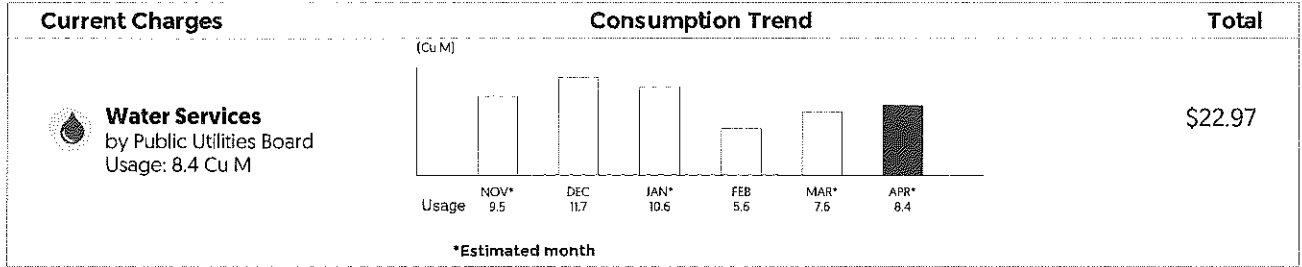
Payment Due: 11 May 2020



806-000583-00292-3404

**This is your tax invoice for**  
32 MANDAI EST #04-11 (WORKERS'  
DORMITORY) SINGAPORE 729939

<b>Billing Period</b>	<b>Bill Date</b>	<b>Account Type</b>	<b>Deposit</b>
20 Mar 2020 - 20 Apr 2020	26 Apr 2020	Domestic	\$100.00



GST \$1.61

**Current Charges:** **\$24.58**  
(Inclusive of GST)

Summary of Charges	
Balance Brought Forward from Previous Bill	\$5.91
Payment on 03 Apr 2020 - Thank You	-\$5.91
Outstanding Balance	\$0.00
Current Charges due on 11 May 2020 (Mon)	\$24.58
<b>Total Amount Payable will be deducted from your account with Malayan Banking Berhad on 11 May 2020</b>	<b>\$24.58</b>

Breakdown of Current Charges	Usage	Rate (\$)	Amount (\$)	Total (\$)
<b>Water Services</b> by Public Utilities Board				
Water Estimated on 20 Apr 2020	8.4 Cu M	1.2100	10.16	
Waterborne Fee	8.4 Cu M	0.9200	7.73	
Water Conservation Tax	\$10.16	50%	5.08	22.97
<b>Subtotal:</b>				<b>22.97</b>

SP Services Ltd: Co. Registration No. [199504470N] | GST Registration No. [M2-8920920-4]

For details on difference between current charges and total amount payable, see Summary of Charges

For cheque payment: Crossed cheque is to be made payable to 'SP Services Ltd'. Please detach and mail this portion with your cheque to Orchard P.O. Box 341, Singapore 912312. (No receipt will be issued. Please do not send post-dated cheque.)

Payment Due:  
**11 May 2020**

Total Amount Payable:  
**\$24.58**

Please make full payment by the due date to avoid \$0.50 Pink Notice Fee and 1% Late Payment Charge.

Account No 8925070396	Cheque No	Bank:
		Branch:



8925070396

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# April 2020 Bill

Account No. 8925070396

Breakdown of Current Charges	Usage	Rate (\$)	Amount (\$)	Total (\$)
<b>Subtotal</b>			22.97	22.97
<b>GST</b>	\$22.97	7%	1.61	1.61
<b>Current Charges:</b> <small>[Inclusive of GST]</small>				<b>\$24.58</b>

## Meter Reading

- To avoid an estimated bill next month, please submit your meter readings 3 days before 5pm on 19 May 2020 via SP Utilities Mobile App or [www.spgroup.com.sg](http://www.spgroup.com.sg) or WhatsApp your meter photo to 8482 8636.

## Notices

- Payment received on or after 25 Apr 2020 may not be included in this bill.
- In view of current situation, pls perform utilities service transactions online via our website, [www.spgroup.com.sg](http://www.spgroup.com.sg) or SP Utilities mobile app. Thank you.
- With the suspension of meter reading at your premises from 7 April to 4 May 2020, your consumption for this period will be estimated.




## Contact Information

 **General Enquiries:** 1800 222 2333

 **Payment Arrangement:** 6671 7100

 **Customer Service Centre**  
490 Lorong 6 Toa Payoh #09-11, HDB Hub  
Biz Three Lift Lobby 1, Singapore 310490  
 [customersupport@spgroup.com.sg](mailto:customersupport@spgroup.com.sg)  
 [www.spgroup.com.sg](http://www.spgroup.com.sg)

### Emergency Numbers

 **Electricity:** 1800 778 8888  
 **Water:** 1800 225 5782 (CALL PUB)  
 **Gas:** 1800 752 1800

This bill serves as a tax invoice for the collection of:

- Electricity charges for SP Services Ltd and SP Power/Assets Ltd (2003021080) or Ohm Energy Pte Ltd (201501015E) or Tuas Power Supply Pte Ltd (200004985K) or Greencity Energy Pte Ltd (201731014R) or Best Electricity Supply Pte Ltd (201602907C)
- Gas charges for City Gas Pte Ltd (as Trustee) (M90356440A)
- Water charges, NEWater charges, water conservation tax and waterborne fee for the Public Utilities Board (M8-8100014-4)
- Refuse removal fee for SembWaste Pte Ltd (M2-8922032-1) or Veolia ES Singapore P L (199804675H) or Colex Environmental Pte Ltd (201133348M) or 800 Super Waste Management Pte Ltd (M2-0073013-S) or TEE Environmental Pte Ltd. (200106873W) or ALBA W&H SmartCity Pte Ltd (201938124E)

The amount for GST shown on the bill is calculated based on the sum of the GST charged for each individual item.

## Different payment options with SP Services



### **Preferred** Recurring Payment

GIRO and DBS/POSB  
Everyday credit cards



### Internet Banking

DBS Bank Ltd  
OCBC Bank  
United Overseas Bank Ltd



### Mobile App

Download SP Utilities mobile app from Apple Store or Google Play to pay bills using credit card and get customer support via live chat.



### Self Help Machines

You can pay your bill at SingPost Self-Service Automated Machines (SAMs), NETS Self-Service Stations, AXS Stations and DBS/POSB/OCBC ATMs.



### Counter Payment

Cash, NETS, Cashcard payments can be made at post offices and 7-Eleven stores.

Find out other payment options at [www.spgroup.com.sg](http://www.spgroup.com.sg)

We may, from time to time, contact you to obtain feedback or inform you about the services and offers of SP Services and its trusted partners. If you do not wish to be contacted, please email us at [customersupport@spgroup.com.sg](mailto:customersupport@spgroup.com.sg). Please visit [www.spgroup.com.sg](http://www.spgroup.com.sg) to read our T&Cs.



April 2020 Bill  
Account No. 8938231944

KTC CIVIL ENGINEERING & CONSTRUCTION PTE LTD  
27 PANDAN CRES  
SINGAPORE 128476

Total Amount Payable: **\$63.80**

Payment Due: 11 May 2020



806-000589-00295-3407

**This is your tax invoice for**  
34 MANDAI EST #04-27 (WORKERS'  
DORMITORY) SINGAPORE 729940

**Billing Period**  
20 Mar 2020 - 20 Apr 2020

**Bill Date**  
26 Apr 2020

**Account Type**  
Domestic

**Deposit**  
\$100.00

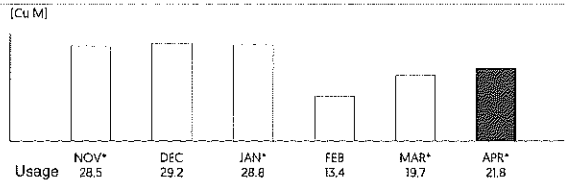
**Current Charges**

**Consumption Trend**

**Total**



**Water Services**  
by Public Utilities Board  
Usage: 21.8 Cu M



\$59.63

\*Estimated month

**GST** \$4.17

**Current Charges:** **\$63.80**  
(Inclusive of GST)

**Summary of Charges**

Balance Brought Forward from Previous Bill	\$57.65
Payment on 03 Apr 2020 - Thank You	-\$57.65
Outstanding Balance	\$0.00
Current Charges due on 11 May 2020 (Mon)	\$63.80

**Total Amount Payable will be deducted from your account with Malayan Banking Berhad on 11 May 2020** **\$63.80**

**Breakdown of Current Charges**

	Usage	Rate (\$)	Amount (\$)	Total (\$)
<b>Water Services</b> by Public Utilities Board				
Water Estimated on 20 Apr 2020	21.8 Cu M	1.2100	26.38	
Waterborne Fee	21.8 Cu M	0.9200	20.06	
Water Conservation Tax		\$26.38	13.19	59.63
<b>Subtotal:</b>				<b>59.63</b>

SP Services Ltd: Co. Registration No. [199504470N] | GST Registration No. [M2-8920920-4]

For details on difference between current charges and total amount payable, see Summary of Charges

For cheque payment: Crossed cheque is to be made payable to 'SP Services Ltd'. Please detach and mail this portion with your cheque to Orchard P.O. Box 341, Singapore 912312. (No receipt will be issued. Please do not send post-dated cheque.)

Payment Due:  
**11 May 2020**

Total Amount Payable:  
**\$63.80**

Please make full payment by the due date to avoid \$0.50 Pink Notice Fee and 1% Late Payment Charge.

Account No 8938231944	Cheque No	Bank:
		Branch:



8938231944

000000006380

# April 2020 Bill

Account No. 8938231944

Breakdown of Current Charges	Usage	Rate (\$)	Amount (\$)	Total (\$)
<b>Subtotal</b>			59.63	59.63
<b>GST</b>	\$59.63	7%	4.17	4.17
<b>Current Charges:</b> (Inclusive of GST)				<b>\$63.80</b>

## Meter Reading

- To avoid an estimated bill next month, please submit your meter readings 3 days before 5pm on 19 May 2020 via SP Utilities Mobile App or [www.spgroup.com.sg](http://www.spgroup.com.sg) or WhatsApp your meter photo to 8482 8636.

## Notices

- Payment received on or after 25 Apr 2020 may not be included in this bill.
- In view of current situation, pls perform utilities service transactions online via our website, [www.spgroup.com.sg](http://www.spgroup.com.sg) or SP Utilities mobile app. Thank you.
- With the suspension of meter reading at your premises from 7 April to 4 May 2020, your consumption for this period will be estimated.

## Contact Information

📞 **General Enquiries:** 1800 222 2333

📞 **Payment Arrangement:** 6671 7100

### Customer Service Centre

490 Lorong 6 Toa Payoh #09-11, HDB Hub  
Biz Three Lift Lobby 1, Singapore 310490

✉️ [customersupport@spgroup.com.sg](mailto:customersupport@spgroup.com.sg)

🌐 [www.spgroup.com.sg](http://www.spgroup.com.sg)

### Emergency Numbers

⚡ **Electricity:** 1800 778 8888

💧 **Water:** 1800 225 5782 [CALL PUB]

🔥 **Gas:** 1800 752 1800

This bill serves as a tax invoice for the collection of:

- Electricity charges for SP Services Ltd and SP PowerAssets Ltd (200302108D) or Ohm Energy Pte Ltd (201501015E) or Tuas Power Supply Pte Ltd (200004985K) or Greencity Energy Pte Ltd (201731014R) or Best Electricity Supply Pte Ltd (201502907C)

- Gas charges for City Gas Pte Ltd (as Trustee) [M90355440A]

- Water charges, NEWater charges, water conservation tax and waterborne fee for the Public Utilities Board (MB-8100014-4)

- Refuse removal fee for SembWaste Pte Ltd (M2-8922032-1) or Veolia ES Singapore P L (199804675H) or Colex Environmental Pte Ltd (201133348M) or 800 Super Waste Management Pte Ltd (M2-0073013-5) or TEE Environmental Pte Ltd. (200106873W) or ALBA W&H SmartCity Pte Ltd (201938124E)

The amount for GST shown on the bill is calculated based on the sum of the GST charged for each individual item.

## Different payment options with SP Services



### Preferred Recurring Payment

GIRO and DBS/POSB  
Everyday credit cards



### Internet Banking

DBS Bank Ltd  
OCBC Bank  
United Overseas Bank Ltd



### Mobile App

Download SP Utilities mobile app from Apple Store or Google Play to pay bills using credit card and get customer support via live chat.



### Self Help Machines

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### Counter Payment

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We may, from time to time, contact you to obtain feedback or inform you about the services and offers of SP Services and its trusted partners. If you do not wish to be contacted, please email us at [customersupport@spgroup.com.sg](mailto:customersupport@spgroup.com.sg). Please visit [www.spgroup.com.sg](http://www.spgroup.com.sg) to read our T&Cs.



April 2020 Bill  
Account No. 8930054559

KTC CIVIL ENGINEERING & CONSTRUCTION PTE LTD  
27 PANDAN CRES  
SINGAPORE 128476

Total Amount Payable: **\$62.05**

Payment Due: 11 May 2020



806-000587-00294-3406

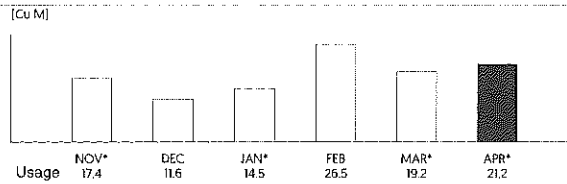
**This is your tax invoice for**  
34 MANDAI EST #10-20 (WORKERS'  
DORMITORY) SINGAPORE 729940

<b>Billing Period</b>	<b>Bill Date</b>	<b>Account Type</b>	<b>Deposit</b>
20 Mar 2020 - 20 Apr 2020	26 Apr 2020	Domestic	\$100.00

<b>Current Charges</b>	<b>Consumption Trend</b>	<b>Total</b>
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**Water Services**  
by Public Utilities Board  
Usage: 21.2 Cu M



\$57.98

**GST** \$4.07

**Current Charges:** **\$62.05**  
(Inclusive of GST)

**Summary of Charges**

Balance Brought Forward from Previous Bill	\$56.19
Payment on 03 Apr 2020 - Thank You	-\$56.19
Outstanding Balance	\$0.00
Current Charges due on 11 May 2020 (Mon)	\$62.05

**Total Amount Payable will be deducted from your account with Malayan Banking Berhad on 11 May 2020** **\$62.05**

**Breakdown of Current Charges**

	Usage	Rate (\$)	Amount (\$)	Total (\$)
<b>Water Services</b> by Public Utilities Board				
Water Estimated on 20 Apr 2020	21.2 Cu M	1.2100	25.65	
Waterborne Fee	21.2 Cu M	0.9200	19.50	
Water Conservation Tax	\$25.65	50%	12.83	57.98
<b>Subtotal:</b>				<b>57.98</b>

SP Services Ltd: Co. Registration No. (199504470N) | GST Registration No. (M2-8920920-4)

For details on difference between current charges and total amount payable, see Summary of Charges

For cheque payment: Crossed cheque is to be made payable to 'SP Services Ltd'. Please detach and mail this portion with your cheque to Orchard P.O. Box 341, Singapore 912312. (No receipt will be issued. Please do not send post-dated cheque.)

Payment Due:  
**11 May 2020**

Total Amount Payable:  
**\$62.05**

Please make full payment by the due date to avoid \$0.50 Pink Notice Fee and 1% Late Payment Charge.

Account No 8930054559	Cheque No	Bank:
		Branch:



8930054559

000000006205

# April 2020 Bill

Account No. 8930054559

Breakdown of Current Charges	Usage	Rate (\$)	Amount (\$)	Total (\$)
<b>Subtotal</b>			57.98	57.98
<b>GST</b>	\$57.98	7%	4.07	4.07
<b>Current Charges:</b> (Inclusive of GST)				<b>\$62.05</b>

## Meter Reading

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📞 **Payment Arrangement:** 6671 7100

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490 Lorong 6 Toa Payoh #09-11, HDB Hub  
Biz Three Lift Lobby 1, Singapore 310490

✉️ [customersupport@spgroup.com.sg](mailto:customersupport@spgroup.com.sg)

🌐 [www.spgroup.com.sg](http://www.spgroup.com.sg)

### Emergency Numbers

⚡ **Electricity:** 1800 778 8888

💧 **Water:** 1800 225 5782 (CALL PUB)

🔥 **Gas:** 1800 752 1800

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- Electricity charges for SP Services Ltd and SP PowerAssets Ltd (200302108D) or Ohm Energy Pte Ltd (201501015E) or Tuas Power Supply Pte Ltd (200004985X) or Greencity Energy Pte Ltd (201731014R) or Best Electricity Supply Pte Ltd (201502907C)

- Gas charges for City Gas Pte Ltd (as Trustee) (M90356440A)

- Water charges, NEWater charges, water conservation tax and waterborne fee for the Public Utilities Board (M8-8100014-4)

- Refuse removal fee for SembWaste Pte Ltd (M2-8922032-1) or Veolia ES Singapore P L (199804675H) or Colex Environmental Pte Ltd (201133348M) or 800 Super Waste Management Pte Ltd (M2-0073013-5) or TEE Environmental Pte. Ltd. (200106873W) or ALBA W&H SmartCity Pte Ltd (201938124E)

The amount for GST shown on the bill is calculated based on the sum of the GST charged for each individual item.

## Different payment options with SP Services



**Preferred:**  
**Recurring Payment**  
GIRO and DBS/POSB  
Everyday credit cards



**Internet Banking**  
DBS Bank Ltd  
OCBC Bank  
United Overseas Bank Ltd



**Mobile App**  
Download SP Utilities mobile app from Apple Store or Google Play to pay bills using credit card and get customer support via live chat.



**Self Help Machines**  
You can pay your bill at SingPost Self-Service Automated Machines (SAMs), NETS Self-Service Stations, AXS Stations and DBS/POSB/OCBC ATMs.



**Counter Payment**  
Cash, NETS, Cashcard payments can be made at post offices and 7-Eleven stores.

Find out other payment options at [www.spgroup.com.sg](http://www.spgroup.com.sg)

We may, from time to time, contact you to obtain feedback or inform you about the services and offers of SP Services and its trusted partners. If you do not wish to be contacted, please email us at [customersupport@spgroup.com.sg](mailto:customersupport@spgroup.com.sg). Please visit [www.spgroup.com.sg](http://www.spgroup.com.sg) to read our T&Cs.