

Breakdown of Current Charges	Usage	Rate (\$)	Amount (\$)	Total (\$)
Gas Services by City Gas Pte Ltd (as Trustee)				
Gas Estimated on 17 Aug 2020	408 kWh	0.1636	66.75	66.75
Water Services by Public Utilities Board				
Water Estimated on 17 Aug 2020	40.0 Cu M	1.2100	48.40	
	6.9 Cu M	1.5200	10.49	
Waterborne Fee	40.0 Cu M	0.9200	36.80	
	6.9 Cu M	1.1800	8.14	
Water Conservation Tax	\$48.40	50%	24.20	
	\$10.49	65%	6.82	134.85
Subtotal			201.60	201.60
GST	\$201.60	7%	14.11	14.11
Current Charges: <small>(Inclusive of GST)</small>				\$215.71

 **Meter Reading**

- You have been billed based on estimated consumption for 6 months. Please call us at 1800 222 2333 to arrange for a meter reading appointment.

 **Notices**

- Payment received on or after 22 Aug 2020 may not be included in this bill.
- Save on your monthly SP utilities bills! Get 1% rebate when you charge your bill payments to POSB Everyday Card. Don't have the card? Apply online at posb.com.sg/EverydayCard and enjoy up to 8% cash rebates on everyday essentials. Terms apply.

 **Contact Information**

<p> General Enquiries: 1800 222 2333</p> <p> Payment Arrangement: 6671 7100</p>	<p> Customer Service Centre 490 Lorong 6 Toa Payoh #09-11, HDB Hub Biz Three Lift Lobby 1, Singapore 310490</p> <p> customersupport@spgroup.com.sg</p> <p> www.spgroup.com.sg</p>	<p>Emergency Numbers</p> <p> Electricity: 1800 778 8888</p> <p> Water: 1800 225 5782 [CALL PUB]</p> <p> Gas: 1800 752 1800</p>
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This bill serves as a tax invoice for the collection of:

- Electricity charges for SP Services Ltd and SP PowerAssets Ltd (200302108D) or Ohm Energy Pte Ltd (201501015E) or Tuas Power Supply Pte Ltd (200004985K) or Grencity Energy Pte Ltd (201731014R) or Best Electricity Supply Pte Ltd (201502907C)
- Gas charges for City Gas Pte Ltd (as Trustee) [M90356440A]
- Water charges, NEWater charges, water conservation tax and waterborne fee for the Public Utilities Board [MB-8100014-4]
- Refuse removal fee for SembWaste Pte Ltd [M2-8922032-1] or Veolia ES Singapore P L [199804675H] or Colex Environmental Pte Ltd [201133348M] or 800 Super Waste Management Pte Ltd [M2-0073013-5] or TEE Environmental Pte. Ltd. [200106873W] or ALBA W&H SmartCity Pte Ltd [201938124E]

The amount for GST shown on the bill is calculated based on the sum of the GST charged for each individual item.

Different payment options with SP Services



Recurring Payment

GIRO and DBS/POSB
Everyday credit cards



Internet Banking

DBS Bank Ltd
OCBC Bank
United Overseas Bank Ltd



Mobile App

Download SP Utilities mobile app from Apple Store or Google Play to pay bills using credit card and get customer support via live chat.



Self Help Machines

You can pay your bill at SingPost Self-Service Automated Machines (SAMs), NETS Self-Service Stations, AXS Stations and DBS/POSB/OCBC ATMs.



Counter Payment

Cash, NETS, Cashcard payments can be made at post offices and 7-Eleven stores.

Find out other payment options at www.spgroup.com.sg

We may, from time to time, contact you to obtain feedback or inform you about the services and offers of SP Services and its trusted partners. If you do not wish to be contacted, please email us at customersupport@spgroup.com.sg. Please visit www.spgroup.com.sg to read our T&Cs.